

GOVERNMENT AGENCIES WATCH

Companionship to Government Agencies!

(eg. immigration office, social welfare office, job centre, employment office ...)

- Have you ever been in a government agency and not did know where to go?
- Have you ever had the feeling in a government agency that no one understands you or wants to understand you?
- Have you ever been insulted or otherwise mistreated by a staff member in a government agency?
- Have you ever felt alone or helpless in a government agency?
- Do you need a witness for an interview with a government agency? For example in the immigration office?
- Has an employee of a government agency ever thrown your papers at your feet?
- Have you ever had to sign anything you didn't want to sign or didn't understand?

Were you **not** given the results of your interviews in writing? Is that why you were **unable** to lodge an appeal?

If you know or have heard about the situations described, then maybe we can support you. We are a group of people who accompany refugees to meetings with government agencies and support them in solidarity. You decide how we work together. We want you to be treated well in a government agency! We want you to be able to say

what you want to say! We want the people in the agency to listen to you!

We are not from any authority or organization! We are not lawyers! We can't give legal advice! We can, however, recommend you counseling centers. We don't want your money!

We are people who trying to be solidary in Hanover. Therefore we are called "**Hannover Solidary**". You can find us online:

www.hannover-solidarisch.de.

We are offering, to accompany you.

You decide, with which questions you want to be supported.

- We can accompany you, just watch and say nothing
- We can also talk to the staff members if you want to
- We can meet in advance and discuss what is important to you
- We can pay attention that you are treated well
- We can try to translate. But we are not interpreters

Contact:

Hannover Solidarisch: Government Agencies Watch

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We will reply to you in each case and arrange something with you.

You want to be accompanied? Then contact us via WhatsApp: 015753928061 - begleiten@hannover-solidarisch.de